

# 8708 Mount Clair Ct., Clinton, MD 20735 Office (301) 861-3378 Fax (240) 241-5496 E-mail: eddie.devane@convergeits.com

NIACS Codes: 423430, 517110, 517210, 517919, 541511, 541512, 541513, 541519, 541618, 611420, 611519 Converge IT Solutions is a service disabled veteran owned small business (SDVOSB). Our staff is composed of veteran professionals who have extensive real-world experience in large, complex environments. We hold advanced certifications in networking and technical support and possess top secret clearances. Our Managed Network Security Services have provided quality support for the National Capital Region. We design with security in mind!

DUNS: 798794835

Cage Code: 4RVM5

Service Disabled
Veteran Owned
Small Business

Serving the Converging World of Technology & Process



### WWW.CONVERGEITS.COM

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### **Core Services:**

Converge IT Solutions delivers the expertise to design, engineer, install and maintain secure data and voice network infrastructures. We offer our clients superior solutions utilizing the latest technologies and methods in enterprise networking.

- Network LAN / WAN Architecture design and implementation
- Managed Network Security Services (Firewalls)
- Network Infrastructure Design and installation
- Network Migration Strategies
- Data Center and Help Desk Staffing
- Wireless Network Solutions
- Virtual Private Networks (VPN)
- Server & Workstation Installation / Support
- Testing, Training, and Validation of Systems
- Various other Technical Staffing upon request
- WAN optimization services
- Internet Service Provider and managed services

# Project Experience:

# Department of State and Department of Defense

Over 18 years combined experience of world-wide deployments within DoS

Over 8 years experience within the Department of Defense

Designed MPLS Network to support all remote domestic deployments

Designed WAN compression network for replication storage and WAN networks

Oversight and approval of all domestic projects, BOM's and Labor costs

Developed BOE and port cost pricing model for the Telephone Data and Wireless capital working fund.

Manage in excess of 40 projects at all times



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# Pentagon Renovation Office, Command Communications Survivability Program "CCSP"

The CCSP program lasted approximately two years, ensuring survivability, reliability, manageability, security, flexibility and availability of the Pentagon Information Technology Infrastructure. As a subcontractor, Converge IT Solutions staff, contributed and helped set the standard for excellence within CCSP. Highlighted by more than 600 Authorized Outages in an 18-month period, these efforts through many long nights and weekends will remain part of the distinguished history of accomplishments of the Pentagon Renovation Program.

- Managed and was a member engineering teams responsible for the design and implementation of several scalable, redundant and secure networks utilizing OSPF, BGP, MPLS and other protocols on the platforms of Cisco, Juniper, and Extreme.
- Installed switches and routers for connectivity to LANs and WANs.
- Replaced legacy equipment with new Cisco equipment in Federal Office Building -2 (Navy), providing users with a redundant network which they could expand, giving faster bandwidth for internet and user applications
- Planned the migration of very large networks and cable design during the transfer of Pentagon Wedge 4 to Wedge 5 in order to minimize user down time during the transition to a scalable redundant network.
- Installed an excess of 120 switches, 2500 cable patches, over 60 route points and over 40 military agencies
- Conducted routine project assessments to reduce customer costs, increase work quality, speed, and minimize network downtime and interference during peak times
- Serviced over 30,000 users in the National Capital Region over the project span

Pentagon Information Technology Agency (ITA), Tier 3 Support and Projects Converge ITS staff provided Tier 3 network troubleshooting support and network integration for the Air Force, Army and OSD in both wide and local area SIPR and NIPR classifications. Through the efforts and contributions of Converge IT Solutions staff we were able to achieve and maintain a record uptime of 99.9% for over 12.000 users..

- Designed and implemented several network solutions utilizing Cisco and Extreme equipment while emphasizing security and scalability.
- Implemented VPNs and Firewall solutions to support remote locations in support of high level DOD users.

Converge IT Solutions provides our clients with expert level technicians to perform the highest-quality computer network support services. We employ highly skilled professionals with extensive experience in their respective fields, holding certifications such as the MCSE, CCNA, CCNP and CCIE, and who deliver customer support that is courteous, prompt, and reliable. In order to ensure that we remain at the forefront of new technologies, we provide continuous training for all of our technicians, thus ensuring our client's the highest level of service and quality.