



Process Reengineering Support Services

ConvergeITS areas of Process Reengineering expertise:

IDENTIFYING CAPABILITY OBJECTIVES
ESTABLISHING PERFORMANCE METRICS
DEVELOPING STAKEHOLDER AWARENESS
SUPPORTING STAKEHOLDER TRANSITIONS
PROCESS ANALYSIS/ASSESSMENT
DETERMINE ORGANIZATIONAL SPAN
PROGRAM SCHEDULING (CPM, PERT,
Gantt charts)
REFINING PROCESS CHECKPOINTS
DEVELOPING IMPLEMENTATION PLAN
ASSESSING RISK AND ISSUE REDUCTIONS



ORGANIZATIONAL SOLUTIONS THAT WORK FOR YOUR BUSINESS

There are many reasons for developing and engaging in a business process reengineering (BPR) effort. However the overriding reason is to ensure that an organization does not automate obsolete processes. To that end, Converge IT Solutions (ConvergeITS) provides a robust methodology for assisting an enterprise of any size to meet this goal. The ConvergeITS BPR methodology involves a modification of the Business Transformation Agency's lifecycle for BPR. ConvergeITS has perfected an end-to-end process that provides for feedback loops for improvement at all stages of development.

The ConvergeITS BPR methodology is a five-step process based upon the development of a comprehensive enterprise architecture plan (EAP). The EAP addresses all of an organization's departments and business operations with a primary goal of achieving business processes that are as efficient and effective as practicable. ConvergeITS primary steps and tasks associated with our BPR methodology include: 1) set priorities, 2) analyze & approve solution, 3) build/refine architecture, 4) define & fund the program, and 5) execute & evaluate